
Subject: No One Can Say They Didn't See It Coming

Posted by [Time For a Revolution](#) on Thu, 01 Sep 2005 18:16:04 GMT

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f="mailto:ajanj11jelrh733fmjj64kcm0nv0rkuovp@4ax.com..."

target="_blank">ajanj11jelrh733fmjj64kcm0nv0rkuovp@4ax.com...

>> james,

>>

>> crap, i was writing my response and it disappeared.....grrrrrrr.

>>

>> ram...it was benchmarked (24 hrs) many times and each test said that

>> all was fine with the ram. not true...it turned out that my

>> particular g4 had ram compatibility issues. i had the highest

>> recommended ram by mushkin. this ram was recommended either #1 02 at

>> every mac site i visited prior to buying the G4. ironically it turned

>> out that no mac service center had an accurate test for ram because

>> apple didn't have one. though months late in coming this info did

>> finally prompt me to purchase another band which did work better. i

>> should mention that i had in the mean time swapped out my ram with 2

>> other G4s with apple supplied ram that had not solved the problem.

>> mine worked in theirs while theirs didn't in mine. this i suppose is

>> why they kept replacing the other guts in mine.

>>

>> after that then another issue arose and that was FW800 incompatibility

>> which apple says was the fault of everyone else. well, we all know

>> the answer to that one. that issue was more or less resolved by th

>> other manufacturers with the updates to their gear. for best

>> performance i still have to use FW400 for the audio drive and the 800

>> for storage...cool huh.

>>

>> at present i'm on 10.3.9 which is now functioning the best since my

>> purchase. since my rig was more of a G5 than a G4 all those little

>> changes to take advantage of the 5s architecture performance and

>> stability have improved. i can sill run more tracks (on SX), plugins,

>> and vst instruments on my 3+ yr. old 2.6 P4 pc than i can on the mac

>> but the gap is closing.

>>

>> "The statement that they (Apple) can't warranty it working with third

>> party products is unreasonable, you have a reasonable expectation of

>> it working when you bought it" true or not it's apples position that

>> problems are yours and not theirs. after all, you own a mac which is

>> like being a part of the second coming so it must be your fault.

>>

>> all of this comes too little too late for me. it's sad, it took me 10

>> months of 16 hour days and a couple buckets of money to build my

>> studio. add another 6 years of 16 hour days building the business to

>> where i was making pretty good money. then came the mac and after 2

>> plus more years of trying to keep my dream alive i threw in the towel.

>> my wife and i plan on moving to oregon in about 3 years and i don't
>> wish to take 2 of those years to try to rebuild a client base and
>> reputation only to leave it when we move. so there you have it, i'm
>> just plain out of grease.
>>
>> rick, sans his inner child ;o)
>>
>>
>>
>>
>>
>> On 29 Sep 2005 13:45:36 +1000, "James McCloskey" <excelsm@hotmail.com>
>> wrote:
>>
>> >
>> > Rick, it actually could be the RAM. Some systems act funny with
>different
>> >brands of RAM. I assume it shows up in the hardware profile? Have you
>tried
>> >other brands? How does it run with out the added memory? Have you tried
>> >different drives internally? What version of OSX are you running?
>> >
>> >The statement that they (Apple) can't warranty it working with third
>party
>> >products is unreasonable, you have a reasonable expectation of it working
>> >when you bought it. Apple can not guaranty that their product will or
>won't
>> >work with third party products, that is a given. I would ignore that
>statement,
>> >and do as I suggested, take it in, if that doesn't work hire an attorney
>> >to write a letter. Start with the BBB, it's free. Also bad press is not
>> >good, people have set up negative web sites and Apple ends up fixing the
>> >problem. iPod nano screen, etc.
>> >
>> >By the way Apple was number one for years in customer service and
>satisfaction.
>> > I believe they were rated number one again last year for the first time
>> >in years. I think reputation is important to them, so don't give up.
>Remember,
>> >The squeaky wheel gets the grease!
>> >
>> >People have won many lawsuits against Apple, you just don't hear about
>it.
>> > Usually the issue is resolved with some form of remedy. I don't think
>you
>> >need to go as far as to file a suit with them, I think a letter will
>work.
>> >

>> >
>> >James
>> >
>> >
>> >rick <parnell68@hotmail.com> wrote:
>> >>james,
>> >>
>> >>i went through about 8 to 10 months of back and forth with apple on
>> >>this. they did replace the cpu, mobo, boot drive twice during this
>> >>period. the problem was is that they kept giving me the prototype
>> >>version. while it would benchmark fine once it was put in the real
>> >>world nothing worked. i could take my drives and install them on
>> >>other macs and it performed fine. bring theirs into mine and the same
>> >>no works results ensued. hell. a single 867 notebook could smoke my
>> >>dual 1.25 running the same data through it. after several months of
>> >>the back and forth calling i was able to bypass all the lower folk and
>> >>talk to the tech folk direct. it was shortly after that i was told
>> >>that once i put anything into the computer ie. ram, drives or programs
>> >>of any kind that apple could not and would not warranty it working
>> >>properly. in so far as informing apple of my situation, they knew
>> >>that this was a recording studio and my sole livelihood. after that i
>> >>exploded...(quietly) and hung up.
>> >>
>> >>as far as filing a suit goes i think the only successful suit brought
>> >>against apple was a class action one a couple of years ago.
>> >>
>> >>thanks
>> >>
>> >>
>> >>
>> >>On 29 Sep 2005 04:54:41 +1000, "James McCloskey" <excelsm@hotmail.com>
>> >>wrote:
>> >>
>> >>>
>> >>>Hey Rick! Mac OSX 10.3.5 Panther is solid as a rock on all my systems.
>> > My
>> >>>opinion is that tiger is great, but it is not ready for prime time yet.
>> >
>> >>>if you want to
