

Suffice to say I'm going to have to get them

Subject: Re: OT:Vinyl junkies,DJ's Turntablist
Posted by [Nappy](#) on Mon, 04 Feb 2008 08:31:01 GMT
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present and check their work.

>

> That said, the group, for me at least, usually works, which is, err,

> better

> than usually not working. ;o)

>

> Cheers,

> Kim.Funny you should say that you know, because when you call the fault line there is an option to test your line before talking to anybody. I selected that and after a few seconds it said "This function is currently unavailable" and I moved on, and yet once I spoke with somebody they offered to test it. Perhaps their tests aren't working?

That said, they are not debating that there is a fault.

I can ring them back now and hammer them a bit more. I've tested a few pieces of gear and nothing works properly, and the other "tell all" is that I can kinda tell from the weather and time of day whether it will be working. If it's midday and sunny and 25C then it's fine, but if it's 6am and raining then it will barely connect. That's usually a cable issue for mine.

So I'll just have to call them and get another tech out, preferably this weekend so I can be there. If it's between the house and the street though I have to pay, but I don't think it's stupidly expensive so hey...

Cheers,

Kim.

"Aaron Allen" <know-spam@not_here.dude> wrote:

>> It MIGHT be the cable from the street to the house, but who knows

>

>If it's a cable, test it with standard CAT test equipment like a Fluke
>MicroScanner.

>

>If it's fiber, make them test it for dB loss or hit it with an OTDR. Or
use

>a 4.9mW red laser to look for leaks/bends/fractures/reflection issues...

>

>Do you know perhaps, IF it's fiber, is the fiber running single or
>multimode? (FYI, single is faster, more sensitive)

>

>Tell you a funny story about the local cable company. I moved a few years
>ago, twice (not recommended). While in my interim place, I decided to go
>ahead and get c
