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Subject: NG Outages - A clue...

Posted by [Kim](#) on Mon, 20 Feb 2006 13:05:12 GMT

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;>>talked on the phone, I'm sure through the course of trouble shooting  
>>>we  
>>>>>may  
>>>>>>well have figured out what the hang up was. With that said, if you  
can  
>>>>>  
>>>>>>contact the software vendor directly, they may have the answer right  
>>>  
>>>>>>away,  
>>>>>>  
>>>>>>as they've probably seen the problem before. Unfortunately, all  
>>>>>>vendors  
>>>>>>  
>>>>>>aren't nearly as accommodating as Rim Buntinas is and sometimes we  
  
>>>>>>have  
>>>>>>to  
>>>>>>work together through trial and error to figure stuff out.  
>>>>>>>  
>>>>>>>Over the years this group has developed into much more of a community  
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